

III. Patron Confidentiality

RFPL abides by the Library Records Confidentiality Act (75 ILCS 70/1) (“LRCA”) which states that circulation and registration records of a library are “Confidential Information”.

RFPL will not sell or lease Confidential Information to outside parties.

No Confidential Information shall be made available to any state, federal, or local government agency, or to any other outside party, unless such disclosure is legally permitted. Any court order or other request to obtain such information shall be immediately referred to the Director or, if the Director is unavailable, other person in charge, who will consult with RFPL’s legal counsel, if practicable.

RFPL does not collect personal information from public computers or from the RFPL website. Although the RFPL website may contain links to outside websites, RFPL is not responsible for the privacy practices of any websites not maintained by RFPL.

RFPL will strive to ensure that its contracts and agreements with providers of electronic resources reflect its policies.

A patron must provide a library card number or other acceptable form of identification in order to receive information about their account. Except as otherwise provided in this policy, RFPL will communicate information about a patron’s account only to the account’s cardholder or to the minor cardholder’s parent/guardian.

Updated April 2024