

# River Forest, Illinois

Regular Board Meeting - **Agenda\*** March 17, 2020 7:30 PM

- 1. Call to Order
- 2. Roll Call
- 3. Visitors and Guests
- 4. Consent Agenda
  - a. Minutes of the Regular Board Meeting: February 18, 2020
  - b. February 2020 Warrant List
  - c. February 2020 Revenue and Expense reports
  - d. February 29, 2020 Balance Sheet
  - e. Policy Revisions: Staff IV. Computer Use; Patrons IV. Equipment and Computer Use
  - f. 1 year cleaning contract with Buildingstars in the amount of \$24,600
  - g. PlanIt Green Letter of Commitment Initiative in Pursing 100% Renewable Energy
- 5. Communications
  - a. Staff Visit: Amy Grossman, Children's Services Manager
  - b. Patron Suggestions
  - c. Director's Report, 9-month strategic plan update, and COVID-19 Response Plan
- 6. President's Report
- 7. New Business
  - a. Committees: (Report/Discussion/Action)
    - i. Facility Committee
    - ii. Finance Committee
    - iii. Policy Committee
    - iv. VRF Collaboration Committee Liaison
    - v. RFPL Foundation Liaison
  - b. Discussion of reducing trustee terms to 4 years
- 8. Old Business
  - a. 2020-21 Operating Budget-vote
  - b. 2020-21 Capital Budget—vote
- 9. Adjournment
- \* All topics on the Agenda are potential Action Items. Note: Board members who have suggestions about upcoming issues are welcome to contact the President, Chair or a Committee member. Suggestions will be noted, however, The Open Meetings Act, prohibits discussion outside of posted public meetings.

# Meeting Minutes: Regular Board Meeting: February 18, 2020

Call to Order: At 7:30 pm, President Smedinghoff called the regular meeting of the River Forest Public Library Board of Trustees to order. The attendance roll was taken:

- Trustees present: Bevan, Hill, Hopkinson, Long, and Smedinghoff
- Excused: Calabrese-Berry and Stierwalt
- Also present: Sue Quinn (RFPL Director), Joanna Bertucci (RFPL Materials and Business Services Manager), and Shannon Gruber (Adult & Teen Services Manager)

# Consent Agenda:

- a. Minutes of the Regular Board Meeting: January 21, 2020
- b. January 2020 Warrant List
- c. January 2020 Revenue and Expense reports
- d. January 31, 2020 Balance Sheet
- e. Policy Revisions: II. Operations: I. Collection Management; II. Reference Services

III. Patrons: XII. Donations of Non-Library Materials

IV. Staff: I. Employment

President Smedinghoff asked if Trustees would like any items taken off the consent agenda. Trustees did not request any items be taken off the consent agenda.

Trustee Long moved to approve the consent agenda, items a.-e. Trustee Hill seconded. Trustees did not have any questions or comments about the consent agenda. A roll call vote was taken.

## Roll Call Vote:

- Ayes: Bevan, Hill, Hopkinson, Long, and Smedinghoff.
- Excused: Calabrese-Berry and Stierwalt

## Patron Suggestions

Director Quinn replied to patron suggestions and comments from January 2020.

# Director's Report

- RFPL hosted a 2020 Census program on Sunday, February 17, 2020. The Village of River
  Forest has provided the library with promotional materials branded with the Census logo
  as well as informational handouts and bookmarks. RFPL will set-up a kiosk with a
  laptop on the second floor for patrons to access the census website and submit their data.
  Staff training on the census is underway across departments.
- The Oak Park River Forest League of Women Voters is celebrating its centennial and will be our Local Spotlight display in March in honor of Women's History Month.

- 2019 tax revenues have started to come in. River Forest is part of the triennial reassessment this year. Director Quinn is looking for data on the average property tax increase for River Forest homeowners.
- Trustees Hopkinson and Long attended ILA's Legislative Lunch in early February with Director Quinn. ILA is focusing its efforts on key issues for libraries, including advocating for an increase in the per capita grant. Currently, state provides funding for libraries at \$1.25 per capita, a rate that has been in place since the mid-1970s.
- One of our air compressors is in need of repair. Oak Brook Mechanical was onsite this week to assess and will be back out the week of 2/24/2020 to complete the repair.
- Our 2020-21 cleaning contract will be part of the March consent agenda. After negotiations by Ms. Bertucci, our contractor agreed to hold the increase in costs to 2.5% over last year.
- Director Quinn handed out copies of *Standards for Illinois Public Libraries 4.0*. Director Quinn recommended that Trustees could review chapters, as they are applicable to policies to be reviewed and approved over the course of the year.
- Trustee Bevan asked when the Board would receive a report/update of strategic plan
  progress. Director Quinn responded that the Board would be given a year-end report on
  plan progress.

## Staff Visit: Shannon Gruber, Adult and Teen Services Manager

- Since starting in December 2019, Ms. Gruber has been getting to know staff, collections, and the River Forest Community. The second-floor staff is wonderful and have been helpful in brainstorming changes in the department.
- The goal for collections is to keep items circulating. Staff are working on ways to feature local authors, backlist titles, new audiobooks, and our dementia friendly kits and tools.
- Ms. Gruber has met with representatives from our vendors (Ingram, Midwest Tape, and various database vendors) to renegotiate contracts, processing costs and specifications.
- RFPL will be adding Kanopy, a movie streaming service, in May 2020. This digital
  resource will round out our digital offerings by providing patrons with high quality movie
  streaming in their homes courtesy of the library.
- In alignment with our strategic plan, Meghan O'Keefe, Adult Programming Librarian, has made a concerted effort to hire a more diverse lineup of presenters for library programs. So far this year we have featured the Chicago Arabic Ensemble and African

Dance Fusion. We look forward to the Harriet Tubman Speaks program in early March and local Iranian author, Jacqueline Saper in April.

- RFPL continues to offer programs for seniors sponsored by the River Forest Township.
- Adult/Teen Services staff are preparing for the 2020 summer reading program. This
  year, patrons will be able to track their progress in the program using the Beanstack
  app.
- Connections programming, supported by the Oak Park River Forest Township resumed in January 2020. Programming takes place on Tuesdays and Fridays weekly and features craft programming and movie/gaming programs.
- Meghan O'Keefe will be attending the Public Library Association's (PLA) annual
  conference in Nashville, Tennessee at the end of February. Beth Kirchenberg will be
  attending the Chicago Comic Entertainment Expo (C2E2).

## President's Report

- President Smedinghoff shared that RFPL has been invited to commit to PlanItGreen's
  initiative in pursing 100% renewable electricity. Participation in the agreement is nonbinding and will be brought to the Board for vote in March. All River Forest and Oak
  Park taxing bodies were invited to commit.
- President Smedinghoff provided an update on the Trustee vacancy process. RFPL cannot declare a vacancy until the end of the April Board meeting, after Trustee Calabrese-Berry tenders her resignation. An interest form will be posted on RFPL's website and a notice will be posted on the public meetings board in the lobby to alert the public of the vacancy. Interested parties must complete the online form between March 15 and April 15, 2020. Selected candidates will be interviewed in executive session meetings in May 2020.
- President Smedinghoff would like Trustees to consider putting a motion on an upcoming agenda to shorten the River Forest Public Library's Board of Trustees term from 6 years to 4 years.

## **New Business**

- Facility Committee
  - Trustee Calabrese-Berry reported that the committee did not meet in January or February.
- Finance Committee
  - Trustee Bevan explained the 12-month reserve graph that was included in the Board packet and explained that twice a year Trustees would receive a graphical depiction of the library's reserve balances.
- Policy Committee

- o Trustee Hill reported that the Policy Committee met on February 10, 2020 to continue their policy work. The committee will meet again in June 2020.
- VRF Collaboration Committee Liaison
  - Trustee Long reported that the VRF Collaboration does not have a future meeting scheduled.
- RFPL Foundation Liaison
  - Trustee Long reported that the 2019 winter appeal generated \$24,375. An eNews update will go out in February. Directors Long and Bevan are continuing to work on Foundation procedures and reporting.
- 2021 (Draft) Operating and Capital Budget review
  - O Director Quinn presented the draft 2020-2021 budgets. Trustees reviewed the draft budgets. Director Quinn explained that the personnel budget takes into account the minimum wage increase. Trustee Long suggested that Director Quinn make a request to the RFPL Foundation for an additional \$5,000 to cover the overage in the Children's room project. Director Quinn will write a memo to the Foundation to that effect.

## **Old Business**

None

## Adjournment

 At 9:05 PM, Trustee Hill moved to adjourn the Regular Meeting. Trustee Bevan seconded. The motion passed unanimously, and the meeting was adjourned.

Respectfully submitted, Deborah Hill Vice President

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		S & D Prime Maintenance, I				S & D Prime Maintenance, I		RAILS			PIONEER PRESS			PeopleFacts					PAYLOCITY	Name
	Maintenance Visits: 1/6 & 1/20 Supplies			War Memorial plaque installation	Staff Bathroom Rodding		"Serving our Public 4.0" handbooks			Forest Leaves subscription			Background Check New Hire			Employer Medicare  - Connections employees	Employer FICA Employer FICA - Connections employees	Employee tax deductions Connections employee tax deductions		Memo
	Maintenance - Service Maintenance - Supply	BYLINE Operations 00805		Maintenance - Service	Maintenance - Service	BYLINE Operations 00805	Trustee Training & Member	BYLINE Operations 00805		Periodicals - Adult	BYLINE Operations 00805		Payroll Service	BYLINE Operations 00805		Medicare Exp Connection - ASK Medicare	Connection - ASK FICA	Employee Compensation Connection - ASK Salaries	BYLINE Operations 00805	Account
-659.11	-550.00 -109.11		-815.19	-385.00	-357.50 -72 69		-250.00 -250.00		-32.50	-32.50		-48.69	-48.69		-6,777.68	-379.52 -2.18	-1,622.81 -9.30	-4,745.94 -17.93		Paid Amount

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TOTAL	Feb He	17048	TOTAL	001116	17023	TOTAL	15561	17024	TOTAL	15588	17022	TOTAL	7259	17021	TOTAL		162760	17020	TOTAL	2144624	17019	Num
	2/24/2020	2/24/2020		2/6/2020	2/6/2020		2/6/2020	2/6/2020		2/6/2020	2/6/2020		2/6/2020	2/6/2020		! !	2/6/2020	2/6/2020		2/6/2020	2/6/2020	Date
		VILLAGE OF RIVER FOREST			VILLAGE OF RIVER FOREST			VERSATILE COMPUTER S			VERSATILE COMPUTER S			SWAN				Staples			Smithereen Pest Managem	Name
	Employee Health Ins. Contribution Employer Health Ins. Contribution Employer Dental Ins. Contribution			Nov & Dec 2019 Water bill			Sticky label printer			February 2020 Tech Support			RB & ILL reimburse			Label tape, cable ties, batteries Cleaning supplies, paper towels, toliet paper, soap	Copy paper			Bimonthly pest control		Memo
	Employee Compensation Health Insurance Dental	BYLINE Operations 00805		Water	BYLINE Operations 00805		Equipment - Technology	BYLINE Operations 00805		Technical Support	BYLINE Operations 00805		ILL Lost Materials Expenses	BYLINE Operations 00805		Office Supplies Maintenance - Supply	Copier supplies	BYLINE Operations 00805	7	Maintenance - Service	BYLINE Operations 00805	Account
-5,364.63	-1,882.90 -3,243.24 -238.49		-850.85	-850.85		-343.68	-343.68		-750.00	-750.00		-17.76	-17.76		-455.97	-144.80 -267.68	-43.49		-46.00	-46.00		Paid Amount

# River Forest Public Library

3/2/2020 3:46 PM

Register: 5/3 Financial Credit Card

From 01/04/2020 through 02/04/2020

Sorted by: Date, Type, Number/Ref

01/21/2020	01/17/2020	01/15/2020	01/15/2020	01/15/2020	01/14/2020	01/13/2020	01/09/2020	01/09/2020	01/08/2020	01/08/2020	01/05/2020	01/04/2020	Date
						16974							Date Ref.
LibraryWorks	PLA	FedEx	AMAZON.COM	ScienceTellers	Jewel Foods	Fifth Third Bank	4IMPRINT	PANERA BREAD	Jewel Foods	ScreenCloud	DEMCO, INC.	PANERA BREAD	Payee
Professional Expenses:Professi	Professional Expenses:Professi	Office Expenses:Postage	Adult Expenses:Programs - Adult	Juvenile Expenses:Programs - J	Juvenile Expenses:Programs - J	BYLINE Operations 00805669	Capital Expenditures:Strategic I	Adult Expenses:Programs - Adult	-split- Connection - ASK Programs Programs-Teen	Automation Expenses: Automati	Juvenile Expenses:Programs - J	Adult Expenses:Programs - Adult	Account
						December 2019 Cred			Connections program Cocoa Loco program				Memo
49.00 X	440.00 X	8.81 X	110.62 X	365.00 X	33.85 X	×	448.20 X	23.98 X	63.83 X 20.00 43.83	15.00 X	28.00 X	48.97 X	Charge C
						2,320.96							Payment
1,635.26	1,586.26	1,146.26	1,137.45	1,026.83	661.83	627.98	2,948.94	2,500.74	2,476.76	2,412.93	2,397.93	2,369.93	Balance

Register: 5/3 Financial Credit Card

From 01/04/2020 through 02/04/2020

Sorted by: Date, Type, Number/Ref

02/04/2020 Eventbrite.com	02/04/2020 PANI	02/03/2020 Facebook	01/28/2020 HR Source	01/28/2020 Disco	01/28/2020 PANI	01/27/2020 4IMPRINT	01/27/2020 AMA	01/24/2020 ILA	01/23/2020 USPS	01/22/2020 Stamp	01/21/2020 AMA	Date Ref. Payee
	PANERA BREAD			Discount School Supply	PANERA BREAD		AMAZON.COM			Stamps. com	AMAZON.COM	
	Adult Expenses:Programs - Adult	Office Expenses:Advertisement	Professional Expenses:Professi	Juvenile Expenses:Programs - J	Adult Expenses:Programs - Adult	Office Expenses:Advertisement	Supplies - Library	Professional Expenses:Trustee	Office Expenses:Postage	Office Expenses:Postage	Special Programs	Account
						6						Memo C
	29.47 X	19.43 X	78.00 X	72.96 X	11.99 X	662.17 X	13.41 X	90.00 X	50.00 X	17.99 X	5.49 X	Charge C
		<b>~</b>	^	^	^	^	^	^	^	^	^	Payment
	2,686.17	2,656.70	2,637.27	2,559.27	2,486.31	2,474.32	1,812.15	1,798.74	1,708.74	1,658.74	1,640.75	Balance



River Forest Public Library
Fiscal Year: May 1, 2019 - April 30, 2020
Revenue Report: February-20

Account:

February-20

YTD

2019-2020

% of Budget

73.88%	1,349,000.00	996,586	38 \$	96,438	99	Expense:
60.02%	1,349,000.00	809,720	39	148,939	-	Income:
			+		•	4
60.02%	1,349,000.00	809,720	39 \$	148,939	<del>\$</del>	Total:
813.00%	100.00	813	43 \$		€9	Misc Income
0.00%	3,200.00	-	- \$		↔	Community Foundation Endowment
61.50%	3,000.00	1,845	\$			Grants, other
99.75%	14,000.00	13,965	- \$		<del></del>	IL Per Capita Grant
71.85%	2,000.00	1,437	-		<del>≎</del>	Gifts
156.89%	10,000.00	15,689	1,133   \$	1,1	<del>∽</del>	Interest
0.00%	300.00	1	- \$		<del>%</del>	Rentals, Library Space, Meeting Room
82.75%	4,400.00	3,641	77   \$		↔	Copy Machine Revenue
113.23%	3,000.00	3,397	315   \$	ယ	↔	Lost Books Reimbursed
106.34%	12,000.00	12,760	- \$		<del>\$</del>	Corp Property Replacement Taxes
0.00%	8,000.00	-	- \$		<del></del>	Connections Program Grant
58.66%	1,289,000.00	756,173	371   \$	147,371	<del></del>	Property Taxes



River Forest Public Library
Fiscal Year: May 1, 2019 - April 30, 2020
Expense Report: Feb-20

Fiscal YTD Actual % Budget 83% as of 2/29/2020

2/29/2020

19-20 Budget

Expenses Personnel

876,000.00	<del>\$9</del>	77.01%	674,626	<del>≪</del>	69,100	<del></del>	Total Personnel
8,400.00	<del>69</del>	56.45%	4,742	69	2,150	<del>69</del>	Professional Development
3,100.00	69	77.82%	2,413	↔	1,000	<del>69</del>	Membership Dues
2,000.00	€9	39.54%	791	€9		<del>\$9</del>	Staff Training
54,000.00	€9	76.03%	41,057	€9	4,015	€9	Medicare/FICA
49,500.00	<del>60</del>	79.69%	39,444	↔	4,522	<del>\$9</del>	IMRF
56,000.00	€9	62.41%	34,949	↔	3,482	↔	Medical Health Insurance Coverage
703,000.00	€9	78.41%	551,230	↔	53,931	€9	Wages & Salaries

Support Services

**Printing and Advertising** 

8,500.00	**	56.42%	\$ 4,796	-	\$ 49	Total Printing and Advertisement
3,000.00	<del>69</del>	57.53%	\$ 1,726		\$ 49	Advertising
5,500.00	<del>69</del>	55.82%	\$ 3,070		<del>- (5)</del>	Printing/Bookplate

Programmin

46,500.00	<del>-90</del>	56.41%	26,232	<del>69</del>	2,886	₩	<b>Total Support Services and Programs</b>
38,000.00	<del>60</del>	56.41%	21,436	<del>⇔</del>	2,836	↔	Total Programs
8,000.00	↔	20.64%	1,651	<del>60</del>	456	↔	Connections Programs
2,000.00	↔	70.66%	1,413	<del>60</del>	-	<del>\$</del>	Special Programs
9,000.00	₩	72.59%	6,533	<del>00</del>	1,779	↔	Adult Programs
7,000.00	↔	57.79%	4,046	<del>69</del>	66	↔	Teen Programs
12,000.00	<del>00</del>	64.94%	7,793	<del>60</del>	535	<del>60</del>	Children's Programs

Other Support Services

91,000.00	<del>≎</del>	71.81%	65,345	4,014   1	<del></del>	Total Other Support Services
2,500.00	89	77.80%	1,945	216	69	Copy Machine Leases
1,000.00	€9	47.50%	8 475	385	<del>60</del>	Trustee Training and Memberships
14,500.00	€9	69.13%	10,024	845	<del>59</del>	Telephone/Internet
4,000.00	69	61.15%	3,446	1,145	<del>69</del>	Youth Interventionist Contract
3,500.00	€9	90.05%	3,152	572	<del>69</del>	Payroll and Employment Services
7,000.00	€5	100.00%	\$ 7,000		<del>⇔</del>	Audit Fees
3,600.00	€9	57.03%	\$ 2,053	68	<del>69</del>	Postage & Delivery
7,000.00	€9	43.88%	3,071	-	↔	Consultant Fees/Legal Fees
36,500.00	€9	70.83%	\$ 25,852	15	€9	Automation Administration
11,000.00	<del>60</del>	79.46%	\$ 8,741	750	\$	Technical Support
400.00	89	146.56%	586	18	<del>-00</del>	ILL and RB Services (SWAN Libraries)

**Library Materials** 

Books
<del>\$9</del>
4,873   \$
56,418
74.23% \$
\$ 76,000.00

181,500.00	86	74.96%	136,057	49	12,419	<del>6</del> 40	Total Library Materials
24,700.00	69	85.60%	21,143	€9	1,819	<del>60</del>	In-House Audio Visual (DVDs, CDs, etc.)
64,300.00	€5	71.04%	45,677	€9	5,218	<del>69</del>	Online E-Content - elect. books/magazines/movies/music
10,000.00	<del>60</del>	72.19%	7,219	€9	477	<del>69</del>	Online Learning Tools & Data Base Subscriptions
6,500.00	<del>69</del>	86.15%	5,600	€-	33	<del>69</del>	Print Periodicals (Magazines)

						,	Equipment & Furniture						Facility Services	Facility Supplies	Facilities Management		Strategic Initiatives					•	Library and Office Supplies					
Total Income	Total Expenses	Capital Improvement Reserve Fund	Total Operating Expenses	Total Facilities Management	Total Equipment and Furniture	Technology Misc.	Equipment (Equipment & Furniture)	Total Facility Services	Copier Maintenance and Usage	Natural Gas	Water		Insurance		Building Materials & Supplies	e:	Strategic Initiatives	Total Library Materials & Supplies	Total Office Supplies	Misc Expenses (includes Patron Relations)	Copy And Printing Supplies	Library Supplies	Office Supplies		Total Library Materials	In-House Audio Visual (DVDs, CDs, etc.)	Online E-Content - elect. books/magazines/movies/music	Online Learning Tools & Data Base Subscriptions
<b>₩</b>	€9	<del>\$</del>	<b>∞</b>	<b>↔</b>	<del></del>	€9	€9	<del>00</del>	<del>69</del>	€9	<del>69</del>	<del>69</del>	<del>69</del>		€9		<b>⇔</b>	-	€9	<del>69</del>	69	<del>69</del>	<del>69</del>		<del>\$</del>	<del>69</del>	<del>69</del>	€9
148,939	96,438	1	96,438	7,020	593	373	220	6,055	153		851	5,051		524	524		285	13,134	714	280	103	171	160		12,419	1,819	5,218	477
€90	₩	**	<del>\$\$</del>	<b>⇔</b>	<del>⇔</del>	69	€9	₩	<del>co</del>	€9	69	¢o	€9	**	↔		490	**	<del>69</del>	€9	€9	↔	↔		**	↔	<del>69</del>	€9
809,720	996,586	1	996,586	80,955	13,746	1,506	12,240	65,704	1,712	4,677	2,917	45,142	11,255	3,493	3,493		2,211	147,218	11,161	2,492	766	4,576	3,327	0 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	136,057	21,143	45,677	7,219
60.02%	73.88%	0.00%	75.70%	77.84%	91.64%	75.29%	94.16%	76.85%	68.49%	49.23%	145.86%	75.24%	97.87%	99.80%	99.80%		44.21%	75.89%	89.28%	99.67%	76.59%	91.52%	83.18%		74.96%	85.60%	71.04%	72.19%
<del>⇔</del>	<del>∞</del>	<del></del>	<del></del>	<del>%</del>	90	69	\$	-649	69	69	69	60	€9	<del></del>	€9		90	<b>⇔</b>	60	00	<del>60</del>	<del>€</del> 9	89		**	69	<del>60</del>	↔
1,349,000.00	1,349,000.00	32,500.00	1,316,500.00	104,000.00	15,000.00	2,000.00	13,000.00	85,500.00	2,500.00	9,500.00	2,000.00	60,000.00	11,500.00	3,500.00	3,500.00		5,000.00	194,000.00	12,500.00	2,500.00	1,000.00	5,000.00	4,000.00		181,500.00	24,700.00	64,300.00	10,000.00



River Forest Public Library -Capital Reserve Fund - February 2020

Fiscal Year: May 1, 2019 - April 30, 2020

# Capital Reserve Account Balances as of 02/29/2020

ICS Capital Reserve

112,646.49

**CB OPRF Capital Checking** 

8,126.74

# $\frac{Check}{201}$

Expenses

2/17/2020

Date

Oak Brook Mechanical Vendor/Description

<del>60</del> <del>60</del>

1,098.00 1,098.00 Theromstat in Con. Room

2/29/2020

Interest Income

130.30

<del>()</del>

# River Forest Public Library Balance Sheet

As of February 29, 2020

Δ	SS	F3	<b>F</b> S
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ASSETS	•	•					
				2/29/2020			
Current Assets CHECKING/SAVII Operations Curre		ONS ACC	DUNT				
ICS Operat		5669201 1	.4% Interest Rate	372,884.24			
Byline Ope		5669201		42,458.37			
Petty Cash				40.00			
TOTAL Operations	s Current			415,382.61			
Operations Midter	m Reserves		CD Maturity Date				
OP CD 26		3527878	156,893.63				
TOTAL Operations	s Midterm Reserv	es		156,893.63			
Operations Long T	erm Reserves	c	D Maturity Date				
OP CD 3 Y		0448578	7/30/2020	62,591.19			
OP CD 3 Y	EAR 102	1670576	8/12/2021	62,455.06			
OP CD 5 Y		0450904	7/28/2022	63,093.39			
OP CD 5 Y		1670738	8/10/2023	62,599.70			
OP CD 5 Y		2865745	7/25/2024	62,461.58			
TOTAL Operations				313,200.92			
TOTAL OPERATI	ONS ACCOUNT			885,477.16			
CHECKING/SAVI							
ICS Capital			.4% Interest Rate	112,646.49			
Byline Cap		5669202	1.470 Interest rate	8,126.74			
TOTAL CAPITAL		0000202		120,773.23			
TOTAL CURRENT	Γ CHECKING/SA	/INGS		1,006,250.39			
TOTAL CURRENT ASSET	'S		3	1,006,250.39			
TOTAL ASSETS				1,006,250.39			
LIABILITIES & EQUITY Liabilities							
Current Liabilitie Accounts							
	Accounts Payal	nle		(741.11)			
	Total Accounts		9	(741.11)			
	Credit Cards						
	MB Fi		redit Card	2,747.02			
	Total Credit Cal	us		2,747.02			
Total Current Lia	Total Current Liabilities						
Equity				2,005.91			
Opening E				821,884.15			
Retained E	•			739,610.54			
Net Incom	е			(557,250.21)			
Total Equity				1,004,244.48			
TOTAL LIABILITI	ES & EQUITY			1,006,250.39			

# River Forest Public Library Reconciliation Detail

Petty Cash, Period Ending 02/29/2020

Туре	Date	Num	Name	CIr	Amount	Balance
Beginning Balance						40.00
Cleared Balance				2		40.00
Register Balance as of	02/29/2020		2		40.00	
Ending Balance				-		40.00

# IX. Computer Use

# A. Computer Hardware/Software

RFPL software is not to be installed on non-RFPL computers, nor are non-RFPL computers to be connected to RFPL's network (with the exception of wireless connections). RFPL accepts no responsibility for the safety or security of personal devices brought into RFPL. Neither RFPL nor its staff shall be held responsible for any loss arising from the use of hardware, software, or from human error.

RFPL staff members will notify RFPL Managers as soon as reasonably practical of any known failure or security issue with RFPL hardware or software. Staff will inform RFPL Managers if there are needed updates on their computers, or if they are seeking software modifications on their workstations.

RFPL staff members are encouraged to save all documents to a network or cloud-based drive or to a portable storage device. Staff members are advised that all documents created with the use of an RFPL computer are property of RFPL.

# B. Internet Usage

RFPL staff are assigned a work email address and are expected to check their email regularly while at work. Staff should not expect that their electronic communications are confidential or private. RFPL staff members are advised that all electronic communications originating with the use of an RFPL email account are the property of RFPL. RFPL staff are expected to use good judgment when using the Internet and refrain from excessive personal use. Unacceptable use of staff computers or equipment may result in disciplinary action. RFPL reserves the right to monitor RFPL email accounts and other electronic activities on RFPL computers or equipment.

RFPL assumes no responsibility for preventing or protecting users from accessing systems, networks, and services that may contain material considered offensive to staff. Accordingly, staff members should be aware that they might encounter messages, materials, or graphics on the internet that they find to be offensive.

Use of RFPL's computers must be for legal, acceptable purposes. RFPL staff should refrain from unacceptable uses, including but not limited to:

- Harassment of others, including but not limited to sexual harassment;
- Defamation of others;
- Violation of copyright law;
- Violation of licensing or access agreements with software or online service providers;
- Violation of system security;
- Destruction, damage, or unauthorized modification to equipment, software, or data;

- Disruption or unauthorized monitoring of electronic communications;
- Activities in violation of local, state or federal laws, or ordinances;
- Internet use that interferes with the employee's work or with the work of others;
- Printing large personal files on staff printers;
- Deliberately accessing obscene materials.

# IX. Computer Use

# A. Computer Hardware/Software

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- Violation of licensing or access agreements with software or online service providers;
- Violation of system security;
- Destruction, damage, or unauthorized modification to equipment, software, or data;

- Disruption or unauthorized monitoring of electronic communications;
- Activities in violation of local, state or federal laws, or ordinances;
- Internet use that interferes with the employee's work or with the work of others;
- Printing large personal files on staff printers;
- Deliberately accessing obscene materials.

# IV. Equipment and Computer Use

# A. Computer Hardware/Software/Printing

RFPL owns computers that are available for patron use. These computers require a login with a current RFPL card in good standing. A limited number of guest passes may be issued. Some computers may be designated for use by specific patron age groups. Patrons may not use another River Forest resident's card to circumvent any computer use policies, or to garner extra time on RFPL computers. RFPL reserves the right to limit, refuse, and/or ban any patron from using RFPL equipment and computers.

Public computers are configured such that hard drives are wiped and restored at the end of each session. RFPL patrons may use portable storage devices to save and store their data. Documents and data are not saved after a session ends.

There is a charge for printing from RFPL computers. At the discretion of RFPL staff, RFPL patrons may use personal paper to print specialized documents such as resumes. RFPL printers may not be compatible with all types of paper.

RFPL accepts no responsibility for the safety or security of any computer brought into RFPL. Neither RFPL nor its staff shall be held responsible for any loss arising from the use of hardware, software, or from human error while at RFPL.

Computers and devices which are not owned by RFPL may only be connected to the RFPL network by wireless connection, except for storage devices such as USB drives. RFPL licensed software may not be installed on non-RFPL computers. Patrons are prohibited from using personal software on RFPL computers and from downloading software onto RFPL computers. RFPL computers include software to meet patron needs of word processing, office applications, and Internet browsing. Software additions or changes will be considered at the discretion of staff in consultation with the Director and Managers. Software used to facilitate exam proctoring or other patron test-taking may be downloaded by RFPL staff, on a case by case basis, at the discretion of the Manager of Adult Services.

RFPL staff members may provide assistance to patrons regarding the use of computers as time and staff knowledge permit. Additional assistance may be available in the form of computer classes.

# B. Computer Usage/Internet

RFPL urges patrons to be informed consumers and carefully evaluate information obtained via the Internet. RFPL staff members are not in a position to provide an analysis of online sources.

RFPL makes reasonable accommodations to ensure the safety and security of our networks for our patrons. Downloading information from the Internet and saving it for personal use is at the risk of the user. Neither RFPL, nor its staff, shall be held responsible for the safety or security of information transmitted via the internet using RFPL computers or networks.

RFPL assumes no responsibility for preventing users from accessing systems, networks, and services that may contain material considered offensive to a user, or inappropriate for minors. Accordingly, users should be aware that they might encounter messages, materials, or graphics on the Internet that they find to be offensive.

RFPL's computers may only be used for legal and appropriate purposes. Some examples of inappropriate purposes are:

- Deliberately accessing obscene materials;
- Harassment of others, including but not limited to sexual harassment;
- Defamation of others;
- Violation of copyright law;
- Violation of licensing or access agreements with software or online service providers;
- Violation of system security;
- Destruction, damage, or unauthorized modification to equipment, software, or data;
- Disruption or unauthorized monitoring of electronic communications;
- Activities in violation of local, state, or federal laws or ordinances.

Persons who use RFPL's computers for inappropriate purposes may lose the privilege of using all RFPL facilities.

Children under the age of fourteen may access the Internet via the computers in designated areas. Parents/guardians are advised to monitor their children's use of RFPL's computer systems if they wish to control the information, messages, and graphics to which their children are exposed. RFPL staff will not monitor children's use. RFPL recommends that parents/guardians discuss rules and limitations with their children before giving their children permission to access the internet at RFPL.

# IV. Equipment and Computer Use

# A. Computer Hardware/Software/Printing

RFPL owns computers that are available for patron use. These computers require a login with a current RFPL card in good standing. A limited number of guest passes may be issued at any one time to non residents. Some computers may be designated for use by specific patron age groups. Patrons may not use another River Forest resident's card to circumvent any computer use policies, or to gaingarner extra time on RFPL computers. RFPL reserves the right to limit, refuse, and/or ban any patron from using RFPL equipment and computers.

Public computers are configured such that hard drives are wiped and restored at the end of each session. RFPL patrons may use portable storage devices to save and store their data. Documents and data are not saved after a session ends.

There is a charge for printing from RFPL computers. At the discretion of RFPL staff, RFPL patrons may use personal paper to print specialized documents such as resumes. RFPL printers may not be compatible with all types of paper.

RFPL accepts no responsibility for the safety or security of any computer brought into RFPL. Neither RFPL nor its staff shall be held <u>liableresponsible</u> for any loss arising from the use of hardware, software, or from human error while at RFPL.

Computers and devices which are not owned by RFPL may only be connected to the RFPL network by wireless connection, except for storage devices such as USB drives. RFPL licensed software may not be installed on non-RFPL computers. Patrons are prohibited from using personal software on RFPL computers and from downloading software onto RFPL computers. RFPL computers include software to meet patron needs of word processing, office applications, and Internet browsing. Software additions or changes will be considered at the discretion of staff in consultation with the Director and Managers. Software used to facilitate exam proctoring or other patron test—taking may be downloaded by RFPL staff, on a case by case basis, at the discretion of the Manager of Adult Services.

RFPL staff members may provide assistance to patrons regarding the use of computers as time and staff knowledge permit. Additional assistance may be available in the form of computer classes.

# B. Computer Usage/Internet

RFPL urges patrons to be informed consumers and carefully evaluate information obtained via the Internet. RFPL staff members are not in a position to provide an analysis of online sources.

RFPL makes reasonable accommodations to ensure the safety and security of our networks for our patrons. Downloading information from the Internet and saving it for personal use is at the risk of the user. Neither RFPL, nor its staff, shall be held

<del>liableresponsible</del> for the safety or security of information transmitted via the internet using RFPL computers or networks.

RFPL assumes no responsibility for preventing users from accessing systems, networks, and services that may contain material considered offensive to a user, or inappropriate for minors. Accordingly, users should be aware that they might encounter messages, materials, or graphics on the Internet that they find to be offensive.

Use of RFPL's computers is tomay only be limited to used for legal and acceptable uses appropriate purposes. Some examples of unacceptable uses inappropriate purposes are:

- Deliberately accessing obscene materials;
- Harassment of others, including but not limited to sexual harassment;
- Defamation of others;
- Violation of copyright law;
- Violation of licensing or access agreements with software or online service providers;
- Violation of system security;
- Destruction, damage, or unauthorized modification to equipment, software, or data;
- Disruption or unauthorized monitoring of electronic communications;
- Activities in violation of local, state, or federal laws or ordinances.

Persons who use RFPL's computers for unacceptable uses inappropriate purposes may lose the privilege of using all RFPL facilities, including but not limited to access to its computers.

Children under the age of fourteen may access the Internet via the computers in designated areas. Parents/guardians are advised to monitor their children's use of RFPL's computer systems if they wish to control the information, messages, and graphics to which their children are exposed. RFPL staff will not monitor children's use. RFPL recommends that parents/guardians discuss rules and limitations with their children before giving their children permission to access the internet at RFPL.

Approved by the RFPL Board on March 19, 2019

# **MEMO**

To:

RFPL Board of Trustees

From:

Joanna Bertucci, Materials and Business Services Manager

Date:

March 17, 2020

RE:

2020-2021 RFPL cleaning contract

On April 30, 2020, RFPL's one-year contract with Buildingstars Operations, Inc. will expire. In January 2020, RFPL Administration began re-negotiating our contract for fiscal year 2020-21. After negotiation, Buildingstars offered a 2% increase over last year, for annual cost of \$24,600.

The contract enclosed in your packet has been reviewed and modified by Greg Smith of Klein, Thorpe and Jenkins.

# **BUILDINGSTARS SERVICE AGREEMENT**

PERFORMANCE OF SERVICES. 1. Buildingstars Operations, Inc. ("Buildingstars") shall perform the Cleaning Services described herein beginning 1st day of May 2020, at the following location: Board of Library Trustees of the Village of River Forest at 735 Lathrop Avenue, River Forest, Illinois 60305 ("Customer"). The premises at this location making up the working area under this Agreement ("Areas Serviced") are further defined in the cleaning schedule, attached hereto and by this reference made a part of this Agreement ("Cleaning Schedule"). Buildingstars agrees to furnish all necessary equipment, tools, and cleaning supplies. The Customer shall provide, at its cost, consumable supplies such as: toilet tissue, hand towels, trash can liners and soap. PAYMENT. 2.1. Customer shall pay to Buildingstars in full the amount required by this Agreement, as set forth in a proper invoice, within the time required by the Illinois Local Government Prompt Payment Act, 50 ILCS 505/1, et seq., as amended. Customers serviced 5 times per week or more shall pay for the six major Holidays (or days designated as Holidays): New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. There shall be no service rendered on these days nor will there be any credit on Customer's invoice for these Holidays. If Customer requests services to be provided on any of these Holidays, Customer will be charged double the regular rate for the Holiday.

- 2.2 In the event any substantial changes are made to the Areas Serviced, the rates for Buildingstars services shall be increased accordingly, and Customer agrees to pay such increase in an agreed upon amount. In the event it shall become necessary for Buildingstars to clean up after or during construction, remodeling, vandalism, burglary, or after any other activity not normally conducted on the Areas Serviced, Customer shall be charged and agrees to pay additional amounts.
- 2.3 In the event payment of an invoice is not received when such payment is due, in addition to any other remedies available, Buildingstars may suspend services to Customer until such payment is received. Applicable sales or service taxes will be added to the invoice, where required by state and/or local jurisdictions.
- **TERM. 3.1.** The term of this Agreement shall be for one (1) year from the date services are scheduled to begin, per Section 1, and shall be automatically extended and renewed by mutual written agreement of Buildingstars and the Customer for additional one (1) year periods on each anniversary date on the same terms and conditions. Unless renewed by mutual written agreement of Buildingstars and the Customer, this Agreement shall expire at midnight on the anniversary date. Notwithstanding the foregoing, Buildingstars or the Customer shall have the right to immediately terminate this Agreement for the other's breach of this Agreement. **GENERAL. 4.1.** Buildingstars shall not incur any liability for failure to provide services hereunder or prevented by Act of God, fire, strike, riot, war, or any other cause beyond Buildingstars' control. Buildingstars shall not be responsible for loss of Customer's property if placed in or on top of waste containers. Buildingstars shall provide services to the Customer in compliance with all applicable laws, ordinances and regulations.
- **4.2** All notices under this Agreement will be considered as duly given if in writing and either hand delivered, sent by courier, or sent by certified mail, return receipt requested, to the other party at its address set forth herein or to such other address as may be designated by notice given as herein required.
- **4.3** This Agreement and attachments constitutes the sole and entire agreement between the parties, which may only be modified in writing. No single or partial exercise by either party of any right or remedy will preclude other or further exercise thereof or the exercise of any other right or remedy.
- **4.4** Customer agrees that during the term of this Agreement, and within 180 days after termination or expiration, Customer will not employ or hire any employees, agents, or representatives of Buildingstars or Buildingstars' franchisees to perform Cleaning Services without the express written consent of Buildingstars.
- **4.5** This Agreement shall be construed, governed, and enforced in accordance with the laws of the State of Illinois. Any legal action with respect to this Agreement shall be brought in the State courts of Illinois.
- **4.6** This Agreement and attachments constitutes the sole and entire agreement between the parties, and supersedes all other bids or agreements between the parties, whether written or oral, relating to the subject matter hereof. There are no covenants, assurances or representations, either express or implied, other than those expressly stated herein. Except as otherwise expressly provided in this Agreement, no modification, rescission or waiver of this Agreement, or any provision thereof, shall be binding on either party unless evidenced by an instrument in writing duly signed by an authorized officer or employee of such party.

## **Pricing Schedule:**

# 12,704 sq. ft. serviced 6 times per week for a charge of: \$2,050 monthly.

Customer Signature:	Signature:
Print Name:	Print Name: Heriberto Sanchez
Date:	Date: 2/17/2020



# Letter of Commitment to Join the PlanItGreen Initiative in Pursuing 100% Renewable Electricity

The purpose of this Letter of Commitment, signed by River Forest Public Library on this 17<sup>th</sup> day of March 2019, is to affirm River Forest Public Library's commitment to join other stakeholders in the PlanItGreen initiative in pursuing on-site solar installations and/or renewable energy purchasing toward the goal of achieving 100% renewable electricity use.

The Stakeholders recognize that the impacts of climate change, which may include severe weather events, flooding, warmer and shorter winters, hotter and drier summers, drought, and other impacts, threaten the natural environment, historic water cycles, economic and recreational resources, and public health and safety of our region.

The Stakeholders have articulated a shared vision for Oak Park and River Forest to reduce greenhouse gas (GHG) emissions in alignment with the recommended targets set forth in the Environmental Sustainability Plan for Oak Park and River Forest, dated June 2011, and updated goal targets that align with the most recent Intergovernmental Panel on Climate Change Reports to stay below a 1.5 degree Celsius increase from pre-industrial levels (i.e., 45% reduction in greenhouse gas emissions from 2010 levels by 2030 and 100% by 2050). This letter of Intent makes a commitment to collaborate on creating a vibrant, low-carbon regional economy by transforming energy systems, buildings, transportation, waste management, and through coordinated education and outreach strategies.

By reaffirming its commitment to the PlanItGreen goal targets and strategies, River Forest Public Library commits to cooperate with other PlanItGreen stakeholders in initiatives designed to meet Oak Park and River Forest greenhouse gas emission reduction goals.

## **Key Activities**

- Measurement and metrics data and analysis that may be collected from time to time, such as information on institutional energy use and GHG emissions.
- Participation in Energy Road Mapping initiative designed to move the entire communities of Oak Park and River Forest toward 100% renewable electricity usage.
- Exploration of on-site solar panel installation capacity.
- Participation in Power Purchase Agreements or other energy purchasing that enables procurement of newly developed solar and wind energy in Illinois.
- Development and ratification of policies that support the above-mentioned greenhouse gas emission reduction goals.

- Education and outreach to constituents about renewable energy and efficiency actions
- Engagement with utility-run, private sector and non-profit energy efficiency programs toward the goal of implementing efficiency upgrades that reduce energy use.

### **Benefits and Deliverables**

- A) Inclusion and recognition in on-going public relations and education and outreach campaigns in both digital and print media. Inclusion in relevant press releases, media events, and other community engagement opportunities to share positive stories about successful accomplishments that support PlanItGreen goals and recommendations.
- B) Decision input providing direction on proposed PlanItGreen strategies, programs and policies. Each Stakeholder will have a "seat at the table" to provide guidance, give feedback, set recommendations, and determine the most effective and efficient means to leverage programs and resources for maximum impact. Each Stakeholder will have a vote on all decisions affecting strategy, policies, programs, and annual budgets.
- C) Technical assistance, training, and best practice information sharing opportunities will be available to each Stakeholder as may be developed and/or expanded through PlanItGreen and partner entities and/or contractors.
- **D)** Access to financial incentives and grant funding will be provided to Stakeholders as it may be available. Regional collaboration and cooperation of the Stakeholders makes a powerful case to prospective funding partners including philanthropic foundations, individual donors, and other entities that provide financial assistance toward proactive coordinated climate action implementation.

**Non-Binding** – This Letter of Commitment represents the signatory's intent to collaborate for the purposes stated herein. This Letter of Intent shall have no legal effect, impose no legally binding obligation enforceable in any court of law or other tribunal of any sort, and will not change, influence or create new legal relationships among the Stakeholders.

Ву:	
Printed name:	
Title:	
Organization:	

"I think you should buy more audiobooks. I think this because there are not many audiobooks. I have listened to almost every audiobook you have. Also they are not really to my interest. Maybe you could get audiobooks like Dork Diaries, more Clementine, and Diary of a Wimpy Kid."

Thank you for your thoughtful suggestion. We have over 300 books on CD in the Children's Room and it is wonderful that you have listened to so many! While we are limited in the number of audiobooks we can purchase every year, we will take your suggestions in mind for future purchases. Also, please let us know if you would like to place holds to receive audiobooks from other libraries. There are over 8000 books on CD available for kids through the SWAN system! We also encourage you to look at our digital audiobook collections through our apps Libby and Hoopla. There are a lot of ways to listen to books and we are always happy to show you how you can find audiobooks and help recommend ones that would be most interesting to you.

### Administration

- In light of the recent COVID-19 outbreak, we have communicated with staff about proper health safety practices and have implemented a checklist to ensure that surfaces (including door handles, desktops and keyboards) in the public and staff areas are wiped down with disinfectant throughout the day. We have put additional signage in the public bathrooms about handwashing and provided disposable hand towels. We have developed a set of procedures (adopted from the Vernon Area Public Library) to address the next level(s) response plan should the virus surface in our community.
- Along with the other administrators from River Forest taxing bodies, I attended a meeting led by Eric Palm of the VRF to discuss the "bubble" plan for the redevelopment of the River Forest Civic Center Authority Building which was prepared by architects from Cordogan Clark. Mr. Palm is planning another meeting in late March to review the plan which will include a board representative from each of the local taxing bodies.
- Joanna has been attending the quarterly Community Business Managers Meeting at OPRFHS, which is composed of the financial managers from Oak Park and River Forest taxing bodies and the River Forest Community Center. At each meeting, one manager presents their organization's strategic plans, budgets and financial projections to their counterparts. Joanna presented on RFPL at the March 4th meeting.
- Joanna and Shannon attended a LACONI program, "You're All Doing a Great Job: Performance Evaluations and Improvement Plans," presented by HR Source and Des Plaines Public Library managers. The program offered insight on re-designing RFPL's current performance evaluation process and forms. The Management Team will begin discussing this process in the new fiscal year.
- Manager will be meeting with their staff members in March and April to deliver annual reviews.
- We have engaged HR Source to complete a compensation benchmarking analysis. Our last independent compensation report was completed in 2013.
- RFPL responded to one FOIA request in March 2020. Smart Procure requested a listing of payments made to vendors from December 7th, 2019 March 9, 2020.

### **Staff Training and Updates**

• Library staff from all departments have reviewed print material and watched webinars about the upcoming 2020 Census in order to provide accurate information to our patrons.

- I attended *Equity and Inclusion Moving the Needle on Systems Change*, a half-day workshop sponsored by the Community Foundation of Oak Park on February 25th. The presenters provided some good resources to consult in planning for an August staff in-service program on equity. Shannon and Dorothy are currently participating in a 3-part webinar Equity in Action: Taking Your Diversity and Inclusion Initiatives to the Next Level.
- We purchased a group registration to the Public Library Association's Virtual Webinar on February 27th and 28th. 7 staff members were able to participate in 5 of the session offerings over the course of the two days. In addition, we have access to the webinar recordings. Meghan O'Keefe, Adult Programming Librarian attended the 3-day PLA conference in person. Staff will share their learnings with each other at their respective department meetings and with the management team meeting on March 19th.

#### **Finance**

- The first installment of 2019 property tax payments were distributed in February. To date, we have collected roughly \$511,500 the \$1,289,000 budgeted tax revenues. We project that actual tax receipts will be \$1,270,000. Therefore, we will transfer \$31,750, 2.5% of projected actual tax receipts to the Capital Improvement fund at the end of March.
- In February, a request for quotation for landscape services was sent to local landscape firms. At this time, we have decided to renew our contract with Hulen Landscaping.

  Firm Total Bid
  Hulen \$ 2,132
  Hoy \$ 2,690
  McAdam \$ 3,248

### **Facilities**

- JA Watts installed the final 3 sprinkler heads in the lobby on March 6th. We are working out some credits for a few items and hope to have a final bill from them by the end of March.
- Oak Brook Mechanical was on site March 4th to replace one of the engines on the air compressor for the boiler.
- In March, we installed some additional signage in the lobby: a screen print of RF United Methodist Church next to the stained glass window to explain its origins; Holds Pickup lettering over the holds bookshelves; a larger directional sign hanging from the ceiling at the bottom of the stairs.

### Community Partnerships

- We continue to work with the River Forest Complete Count Committee distributing
  materials and engaging patrons on the importance of participating. The Library will
  have a dedicated laptop in a semi-private area for patrons to complete the census
  online if they choose.
- I attended the Partners for Equity Meeting to share our strategic plan priorities and objectives with OPPL, D90, D97, and D200. We shared resources and continued the discussion as to leveraging our combined work.

### Strategic Plan

• A report on the Strategic Plan progress through February 29, 2020 is attached. We will provide a recap of FY 2019-20 results at the May Board meeting, along with a brief dashboard listing our key strategies for 2020-21.

Respectively submitted,

Sue Quinn March 12, 2020



### **SAVE THE DATE!**

LACONI Managers & Administrators Section
Annual Trustee Banquet

Saturday, May 2, 2020, 10:00am - Noon Carleton Hotel - Grand Ballroom 1110 Pleasant St, Oak Park, IL 60302

Tickets: \$45/person

LACONI is pleased to offer a morning of networking and learning for library staff and trustees with special guest speaker:

## Brian Shephard, 2019 ILA Librarian of the Year

Six years ago the Indian Trails Public Library District embarked on a journey to redefine service to its community. From a large scale renovation and strategic planning to innovative staff development and a reinvigorated library foundation, Indian Trails Library's success would not have been possible without the trust and support of its trustees. Learn how the symbiotic relationship between trustees and staff ensured the library's success.

Brian Shepard is the executive director of the Indian Trails Public Library District. He has shaped and evaluated innovative public services throughout his career at ITPLD. Brian is a member of the Illinois Library Association Executive Board and received his MSLIS from the University of Illinois at Urbana-Champaign.

Tickets are available to purchase on Eventbrite:

https://bit.ly/334kbmN

# Strategic Plan 2019-2022 Our Journey Continues



### 2019-20 Focus and Progress

# **Priority 1: Engage with our Community**

# Actively engage with community groups in support of shared goals.

Strategy	Goal(s)	Result
Develop new programs, collections and a trained staff to support our	At least 70% of library staff members will complete a dementia training session.	Completed: On May 21, 2019 74% of staff received dementia friendly training.
Village's designation as a Dementia Friendly	Staff will attend 80% of scheduled Memory Cafes each year.	Completed: An RFPL staff member has attended 100% of Memory Cafe sessions in 2019-20, as well as assisted with planning and facilitating the program.
Community.	Bring in an outside presenter for at least 6 memory or aging-related programs.	Completed: 6 outside presenters were featured in 2019 and and 2020.  • Age Options - Medicare ABCDs - August 2019 on 8/13) • Alzheimer's Association Program - Healthy Living for Your Brain and Body - June 2019 • Long Term Care Planning - July 2019 • Coffee Monday Speakers • RTA Mobility Outreach Coordinator - January 2019 • Senior Exercise Professionals on February 2019 • Caring Transitions and Making the Big Move Speakers - March 2019 • Senior Medicare Patrol Official on RFFD Falls Prevention - October 2019 • Annese Piazza for Medicare for Seniors - November and December 2019
	Circulate a combined total of 50 Memory and Caregiver kits per year	In Progress: Memory and Caregiver Kits have circulated 28 times in 9 months. We plan to move the kits to a more visible location in Spring 2020.
Build relationships with local businesses through the "Show Your Card" program.	10 participating businesses in year 1	Completed: 12 local business participated in 2019

Strategy	Goal(s)	Result
Create comprehensive campaigns for National Library Card Sign Up month to bring in more residents.	RFPL will sign up 50 new users during National Library Card Sign up month	Completed: 53 sign ups in September 2019
Participate in one new offsite event annually where library services can be promoted and library card sign-up can be offered.	RFPL will add one new offsite event each year.	Completed: Pet Pals in the Park Program May 2019
Continue to promote library card sign up month to D90 students in K and 1st grades in September.	100% of D90 K&1st grade classrooms are visited in September.	Completed: 100% of classrooms in D90 were visited (231 students) in September 2019
	At least 10 children under age 7 sign up for library cards in September	Completed: 21 new childrens' cards issued in September 2019
Continue to promote library card usage and participation in the Summer Reading Program to D90 students.	100% of D90 classrooms/students visited (or visit RFPL) in May/June to promote summer reading	Completed: 100% of D90 K-3 classes were visited (or visited RFPL) in June to promote summer reading
	100% of RMS classrooms visited (or visit RFPL) to promote summer reading. Goal 2: 100% of 5th grade Language Arts classrooms visit the	Completed: 100% of D90 classes were visited (or visited RFPL) in June to promote summer reading.

### Promote and provide for local opportunities for civic engagement and discourse

Strategy	Goal	Result
Expand partnerships with local organizations to enrich our program offerings around civic engagement	RFPL will develop 4 new partnerships, or expand existing partnerships.	<ul> <li>Completed: RFPL initiated partnerships with the following organizations:         <ul> <li>OPRF Youth Township - back-to school supply drive</li> <li>Beyond Hunger - RFL staff members delivered programming at 3 Summer Meet Up and Eat Up programs</li> <li>OPRF Community Foundation - hosted Success for All Youth Focus Group Meeting.</li> <li>League of Women Voters - 5 staff certified to offer voter registration</li> <li>Village of River Forest - 2020 Census - Complete Count Committee</li> <li>League of Women Voters - Census Program</li> <li>VRF Sustainability Commission - Health Lawn, Healthy Family</li> </ul> </li> </ul>
Connect with local organizations via social media channels and cross promote events and services.	Share one event or post from local organization per month on Facebook	Completed: Averaging 2 or more posts per month
Maintain programs that explore matters of global impact.	Continue providing Great Decisions programming in collaboration with the League of Women's Voters with an average participation of 6-8 per session.	In Progress: Great Decisions is underway for 2020 in collaboration with the League of Women Voters.

# Demonstrate the principles of diversity, equity and inclusion within our collections and programs.

Strategy	Goal(s)	Result
Seek high quality program performers and lecturers who offer diverse views and voices.	Hire 2 children's performers who offer diverse viewpoints and attract an audience of at least 80 to each program	Completed:  • Alina Celeste musical performance - 130 attendees  • The Spellbinder magic show - 150 attendees
	Hire 3 adult lecturers or performers and attract an audience of at least 20 to each program.	Completed:  • African Fusion Dance Class - 23 attendees • Chicago Arab Music Ensemble - 70 attendees • Harriet Tubman Speaks - 27 attendees • In Progress: • Redlined: A Memoir of Race, Change, and Fractured Community in 1960s Chicago author visit • Miniskirt to Hijab: A Girl in Revolutionary Iran author visit

the Children's	Utilize a variety of materials when delivering storytimes.	At least 1 book in each monthly storytime features humans of diverse backgrounds in the illustrations.
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# Adopt policies and internal operating procedures that reflect equitable practices.

Strategy	Goal(s)	Result
Identify appropriate training for staff at all levels to develop a shared understanding within our organization of the principles of	All Managers will participate in EDI training in 2019-2020.	<ul> <li>Completed:         <ul> <li>The Library Director, Children's Services Manager, and the Materials and Business Services Manager attended PLA's Social Justice and Public Libraries: Equity Starts with Us, October 2019.</li> <li>The Adult/Teen Services Manager completed Library Journal's Equity in Action: Taking Your Diversity and Inclusion Initiatives to the Next Level webinar.</li> </ul> </li> </ul>
equity, inclusivity, and diversity.	uity, inclusivity, The Management In Progress	In Progress
Review internal procedures for patron service to identify areas where barriers exist in our service model.	AD/T staff evaluate current guest pass computer access procedures and usage statistics and make recommendations to the Director.	Completed: Computer access is now equitable for all SWAN registered library card holders.

### **Priority 2: Foster Learning and Personal Growth**

Support families with early literacy offerings so that young children arrive at kindergarten ready for formal learning.

Strategy	Goal(s)	Result
Develop a 1,000 Books Before Kindergarten program to increase awareness of early literacy and promote library offerings to new parents	50 children under the age of 5 will be participating by end of Year 2 and making progress with the program	In Progress: 17 signed up as of 2/29/20. Program launched in February 2020
Sustain and nurture partnerships with other child-serving agencies to offer resources for parent education.	Co-sponsor and host at least 1 program a year with a service agency serving young children	Completed: Potty Training Workshop sponsored by the Collaboration for Early Childhood Care and Education - June 2019 - 45 attendees
Maintain an active partnership with the Collaboration for Early Childhood	Serve on the Parent Resource Program Committee to develop parenting programs with community partners.	Early Childhood Resource FairOctober 2019 Preschool Fair January 2020 Screen BreakApril 2020 (co-sponsored event The Fabulous Fable Factory live play @ RFPL)

Stimulate enjoyment of reading, listening and viewing for school age children (ages 5-18) through collections, services and programs.

Strategy	Goal(s)	Result
Develop and promote staff-curated sets/kits of children's materials for families looking to access a selection of books and materials quickly.	Circulate 300 kits per year	In progress: 252 kits circulated from May 2019 - February 2020.
Engage children from birth to age 10 with our Summer Reading programs	450 participants (ages 0-10)	Completed: 436 participants, 97% of goal.

Engage children from ages 11-18 with our Summer Reading program	225 participants (ages 11-18)	Completed: 226 participants, 100% of goal.
Sustain after school and summer program offerings for Middle School	Connections program will continue to be funded by Township at 100% of request	Completed: The RFPL 2019 Connections grant was funded for \$8,000. The grant request for 2020 will be fully funded at \$8,400.
Children during the week for creative expression and appreciation of literature	Average daily attendance of 10 at Connections program	In Progres: Due to the lobby renovation project, Connections programs were not offered in 2019. Connections programming resumed in January 2020 and average daily attendance is currently 7.
	90% of kids surveyed will say they enjoy visiting the library,	In Progress: Survey deployed third week of March 2020.

Support adults in their enjoyment of reading, lifelong learning and skill development through collections, services and programs.

Strategy	Goal(s)	Result
Maintain home delivery service standards and train staff on how	Deliver available materials within 5 days.	In Progress: Adult and Teen Services staff currently working to create a process for more efficient home delivery service.
to handle home delivery queries.	100% Adult/Teen services staff and other full-time staff are trained to place home delivery requests.	
Offer engaging and relevant educational, cultural, social, and reading-related programs supported by RFPL and community partners.	Adult programs will maintain an average of 20 attendees per program.	In Progress: Adult Programs from May 2019-February 2020 have had an average attendance of 21.
Ensure that collections are easy to browse and patrons can locate materials with ease.	Goal: Identify additional non-fiction collections to be made more accessible via natural language call numbering.	Completed: AD/T Staff identified 2 Dewey Decimal ranges(Parenting and Fashion) to be re-catalogued according to natural language.
Evaluate current digital collections and explore opportunities to provide new streaming services	Goal: Prepare cost analysis for Kanopy and identify the area of the adult materials budget that could be reduced as a funding source.	In Progress: Kanopy will be launched in May 2020

# **Priority 3: Optimize Space**

### Maximize existing spaces to meet user needs.

Strategy	Goal(s)	Result
Redesign the lobby to provide patron forward customer service and streamlined access to items on hold.	Goal 1: Work with architects to design a service desk that allows for maximum patron engagement and is ADA compliant.	Completed: The lobby renovation project was completed in November 2019 with a new desk that allows for patron seating. Feedback has been positive.
	Goal 2: Relocate self service holds shelving to a more prominent location with enhanced signage.	Completed: The self service holds shelving has been relocated and has proximity to the self-check machine. Directional signage was installed in March 2019.
Utilize the lobby area to effectively communicate about the library's	Goal 1: Develop a plan for digital display software program and screen in lobby.	Completed: A digital display was installed in the renovated lobby in November 2019. Feedback has been positive.
resources, services, and programs to different user populations	Goal 2: Identify and purchase display system for posters and program handouts by December 2019.	Completed: As part of the lobby renovation, slat wall was installed and new acrylic sign holders were purchased and are in use. A new format for promotional takeaway cards was also developed.
Improve layout of the children's room that will better suit the needs of our various collections	Secure funding from the RFPL Foundation to install new fixtures, furniture, carpet and paint	Completed: November 2019
Identify areas for exhibit and display space within the library building.	Create a flexible exhibit and display space on the 2nd floor by December 2019 for local artists and not for profit organizations.	Completed: The Local Spotlight program display panels were installed in early 2020. Previously, an interdepartmental committee met to develop procedure. The committee also recommended updates to RFPL's Exhibits and Displays policy, which were approved in January. Featured and scheduled organizations include:  • RF School District 90 - student art display  • League of Women Voters - 100 year anniversary display  • Local artist Judy Steed - mosaic display
Use the Library garden for seasonal programming	At least 8 programs will be scheduled annually to be held in the Anne Smedinghoff library garden	Completed: Summer 2019

	<ul> <li>Spellbinder magic show</li> <li>Messy art day</li> <li>Parachute play program</li> <li>Tie Dye program</li> <li>T-Rexplorers program</li> </ul>
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# Improve patron enjoyment of our spaces through enhancements that our budget will allow.

Strategy	Goal(s)	Result
Utilize the lobby area to provide easy-to-use, private check out service for users.	From December 2019, the average number of items checked out at the Lobby Self check will be 1,600.	In Progress: As of February 2020, an average of 1,658 items were checked out at the lobby self check.
Improve lighting throughout the building	By 4/30/21, 100% of interior and exterior lighting will be upgraded to LED lighting with increased lumens output.	In Progress: In 2019, the second floor, lobby, and materials services/administration department lighting were converted to LED. Remaining fixtures will be addressed in year 2.

# Build a strong online presence that connects the library to the community.

Strategy	Goal(s)	Result
Maintain a high quality website that is current, easy to use and mobile friendly	There will continue to be at least 3,000 unique visits to our website each month.	In Progress: Through February 2020, RFPL's website has an average of 3,372 unique visitors monthly.
Utilize social media to connect with and attract users while closely monitoring trends and effectiveness	# of Facebook users will increase to 1,200; # of Instagram followers will increase to 1,000	In Progress: As of 2/28/2020, we have 1,136 Facebook and 897 Instagram followers.

# February 2020 Key Performance Indicators

Total Circulation	Feb-20	YTD 19-20	Last YTD	Change
			18-19	over Last
Preschool Collection	3,817	38,110	37,898	FY 1%
Juvenile Collection	4,467	50,286	49,469	2%
Middle School Collection	533	6,386	5,561	13%
Teen Collection	675	8,301	9,708	-17%
Adult Fiction	5,359	45,655	42,998	6%
Adult Non-Fiction	3,332	33,257	32,619	2%
Adult Media	2,191	24,940	29,377	-18%
Adult Other	161	1,789	1,898	-6%
Non SWAN ILL	21	190	207	-9%
Webpac Renewals	58	646	456	29%
Total Circulation	20,614	209,560	210,191	0%
Total off calactor	20,017	200,000	210,131	070
Programs & Meeting Room Use				
Older Adults				
Programs	14	105	83	21%
Attendance	330	2,246	1,744	22%
Passive Programs	3	8	1,111	2270
Passive Program Participants	127	332		
2 door of rogium 2 drotoparto	121	002		
Middle School				
Programs	12	92	116	-26%
Attendance	144	2,252	2,617	-16%
Passive Programs	1	9		
Passive Program Participants	22	231		
· ·				
Children's Programs				
Programs	27	267	324	-21%
Elementary School Age Attendance	143	3,563	7,178	-101%
Preschool Attendance	358	5,027	6,405	-27%
Passive Programs	5	21		
Elementary School Age Passive Program Participants	85	1,711		
Preschool Passive Program Participants	20	148		
Other Programme				
Other Programs			3	
Programs Attendance	0	0	1	
Outside Groups	0	0	1	
Barbara Hall Meeting Room Use	17	95	144	-52%
Daivara Hall Meeting 1000m USE	17	90	144	-02%
Cardholders & Visits				
Monthly Visitors	8,832	88,319	78,213	11%
New Cardholders Added	48	357	496	
Total Number Cardholders	8,426		8,289	
Cardholders as % of Population*	75%			

<sup>\*</sup> RF Population is 11,172 Per 2010 Census Data

Date: March 10, 2020

To: Library Board of Trustees

From: Sue Quinn

RE: FY 2020-Final Budget notes

### **Operating Budget**

The final 2020-21 Operating Budget is \$1,393,000, an increase of \$1,000 from the draft budget submitted in February 2020, based on updated information. Below is a summary of the revisions from the draft budget submitted in February 2020.

### **Operating Revenues:**

Lost Books Reimbursed has increased by \$500 to \$3500.

Copy Machine Revenues have decreased to \$5,550 (from \$6000.)

Gifts are projected to be \$13,000. The River Forest Public Library Foundation has committed \$12,000 which is identified separately from the additional gifts of \$1,000 (originally projected at \$500) for program sponsorship

Miscellaneous Income has increased by \$500 to \$600. This amount reflects overdue fines charged by other SWAN libraries which are paid at our library.

### Operating Expenses:

Medical Health Insurance Coverage will only increase by 2.5% according the Village of River Forest, our plan administrator. We had projected a 5% increase and have decreased this expense line from \$58,500 to \$57,500.

Automation Expenses will increase by \$500 to \$37,000. Our draft budget had projected this line would stay flat. However, we have been assessed an annual charge for an extended warranty on the Bibliotheca self-check machine. While we were able to negotiate this year's fee to \$999, next year's fee will be \$1,299.

# Capital Budget

The final 2020-21 Capital Budget projects revenues of \$73,000 and expenses of \$75,000. There are no changes to the Capital Budget from the draft budget presented in February.

General Fund 1	or Operation	Budget 2019-20	Budget 2020-21
Revenues			
nevenues	Property Taxes, for operating	\$ 1,289,000.00	\$1,320,000.00
	Connections Program	\$ 8,000.00	\$8,400.00
	Corp. Property Replacement Tax	\$ 12,000.00	\$12,000.00
	Lost Books Reimbursed	\$ 3,000.00	\$3,500.00
	Copy Machine Revenues	\$ 4,400.00	\$5,500.00
	Rentals-Library Space	\$ 300.00	\$0.00
	Interest	\$ 10,000.00	\$9,000.00
	Gifts from RFPL Foundation	\$ -	\$12,000.00
	Gifts-other	\$ 2,000.00	\$1,000.00
	Illinois Per Capita Grant	\$ 14,000.00	\$14,000.00
	Grants, Other	\$ 3,000.00	\$3,200.00
	Community Fund Endownment distribution	\$ 3,200.00	\$3,800.00
	Miscellaneous Income	\$ 100.00	\$600.00
	Total Revenues	\$ 1,349,000.00	\$ 1,393,000.00
Expenses			
Personnel			
	Wages & Salaries	\$ 703,000.00	\$720,000.00
	Medical Health Insurance Coverage	\$ 56,000.00	\$57,500.00
	IMRF	\$ 49,500.00	\$59,000.00
	FICA, Medicare	\$ 54,000.00	\$55,000.00
	Staff Training and Recognitions	\$ 2,000.00	\$2,500.00
	Membership Dues	\$ 3,100.00	\$4,000.00
	Professional Development	\$ 8,400.00	\$9,000.00
	Total Personnel	\$ 876,000.00	
		64.9%	- 10
Support Service	es		
Printing and A	dvertising		
	Printing (Bookplate)	\$ 5,500.00	\$5,500.00
	Advertisement	\$ 3,000.00	\$3,000.00
Programming	Total Printing and Advertising	\$ 8,500.00	\$ 8,500.00
riogramming	Children's Programs	\$ 12,000.00	\$13,000.00
	Teen Programs	\$ 7,000.00	\$7,500.00
	Adult Programs	\$ 9,000.00	\$10,000.00
	Special Programs	\$ 2,000.00	\$3,500.00
	ASK/Connections Programs	\$ 8,000.00	\$8,400.00
	Total Programs	\$ 38,000.00	
	Total Support Services-Programming	\$ 46,500.00	\$ 50,900.00
Other Support	Services	3.4%	3.7%
	ILL and RB Services	\$ 400.00	\$1,000.00
	Technical Support (IT)	\$ 11,000.00	\$11,000.00
	Automation - SWAN / RAILS and Website	\$ 36,500.00	\$37,000.00
	Consultant / Legal	\$ 7,000.00	\$7,000.00
	Postage & Delivery	\$ 3,600.00	\$4,000.00
	Audit	\$ 7,000.00	\$7,500.00
	Payroll and employment services	\$ 3,500.00	\$3,500.00
	Youth Interventionist Contract	\$ 4,000.00	\$4,200.0
	Telephone/Internet	\$ 14,500.00	\$15,000.0
	Trustee Training and memberships	\$ 1,000.00	\$1,000.0
	Copy Machine Leases (pub and nonpub)	\$ 2,500.00	\$2,800.0
	Total Other Support Servies	\$ 91,000.00	

	3/10/2		2,515,000,00	,	2,333,000.00
	Total		1,349,000.00	Ś	1,393,000.00
	Levy for capital improvement fund (minium of 2.5% of tax revenues)	\$	97.6% 32,500		97.1° \$41,000.0
	Total Operating Expenses	\$	1,316,500.00	\$	1,352,000.0
8	Total Facilities Management	\$	<b>104,000.00</b> 7.7%	\$	<b>101,600.0</b> 7.3
	Total Equipment and Furniture	\$	15,000.00	\$	10,000.0
	Equipment & furniturepaid from Cap. Expenditures	7	=,322.20		+0,000.
	Technology misc.	\$	2,000.00		\$3,000.
Equiment & Furni	ture* Equipment & Furniture	\$	13,000.00		\$7,000.
	Total Facilities Services	\$	85,500.00	\$	88,100.0
	Copier Maintenance and Usage	\$	2,500.00		2,600.0
	Natural Gas	\$	9,500.00		9,000.0
	Water	\$	2,000.00	\$	2,000.
	Maintenance and Custodial Services	\$	60,000.00		60,000.
Facility Services	Insurance	\$	11,500.00	\$	14,500.0
	Total Facility Supplies	\$	3,500.00	\$	3,500.0
	Building Materials & Supplies	\$	3,500.00		3,500.0
Facility Supplies					
Facilities Manage	ment				
	enotegie initiatives	9	0.4%		\$5,000 0.
	Strategic Initiatives	Ś	5,000.00		\$5,000
			14.7%		14.
	Total Library Materials and Supplies	\$	194,000.00	\$	193,500.0
	Total Library and Office Supplies	\$	12,500.00		12,500.6
	Misc Expenses	\$	2,500.00	\$	2,500.0
	Copy And Printing Supplies	\$	1,000.00	\$	1,000.0
	Library Supplies	\$	5,000.00	\$	5,000.0
	Office Supplies	\$	4,000.00	\$	4,000.0
Materials and Sup	polies		15.5%		15.0
	Total Library Materials	3	13.5%	Ş	<b>181,000</b> .0
	In-House Audio Visual (DVD's, CD's, audiobooks)  Total Library Materials	\$	29,200.00 <b>181,500.00</b>	\$	27,000.0
	Online E-content (MOD, Flipster, hoopla)	\$	58,800.00		64,000.0
	Automated Subscriptions (Online learning, research)	\$	12,500.00		7,500.0
	Print Periodicals	\$	6,500.00	_	6,500.0
	Books	\$	74,500.00	\$	76,000.0

River Fo	River Forest Public Library Budget 2020-21				
		Budget		Budget	get
Capital Impr	Capital Improvement Fund	2019-20	0	2020-21	0-21
Revenues					
	Donations	\$ 8	80,000.00	<b>ئ</b>	•
	Minimum of 2.5% of projected tax receipts for FY 20	\$ 3	31,750.00	ᡐ	33,000.00
	Excess of revenues over expenditures for fiscal year	\$ 10	101,000.00 \$	❖	40,000.00
	Total Revenues		212750	\$	73,000.00
Expenses					
	Staff Area/Lobby Remodel	\$ 320	350,000.00	Ş	
	Children's Room Shelving Project	\$ 7	70,000.00	❖	•
	HVAC component replacement	\$ 1.	12,000.00	ş	10,000.00
	Technology	\$ 1,	14,800.00	\$	34,000.00
	Security Camera Installation	\$	3,800.00	\$	•
	Roof Repair	\$ 5	58,000.00		
	Exterior building/garden improvements	\$	-	\$	16,000.00
	Contingency for unplanned upgrade opportunities and/or				
	emergency repairs	\$ 1.	15,000.00	\$	15,000.00
	Total Capital Expenses	\$ 25	523,600.00	ş	75,000.00
	-				
	Capital Improvement Fund reserves to cover excess				
	expenses over revenues.				
					3/10/2020